“Complacency-Cannibalism and Critical Thinking
How to Avoid a Toxic Workplace”
Instructor—Kevin Willett

Wednesday, February 27, 2013
8:00a.m. – 5:00p.m.

*Deadline to register is February 19, 2013*

Location:
Pearland Police Department
2555 Cullen Parkway
Pearland, TX 77584

This new class will blow your headset off! We want to affirm the great work of your hard-working 9-1-1 staff member, inspire the “average” staffer and bring the “oh no, that’s me” realization to the type A tiger that is slowly killing workplace morale within your team. This class will cover: Dispatch Complacency, Cannibalism and Avoiding the Toxic Workplace and offer new tools on how to be a "critical thinker". Our instructors will put the emphasis on self-evaluation and reflection of your attitude, behavior and performance. The goal is to provide new ideas, skills and tools to use within the 9-1-1 profession and how those tools will make you better under both routine and emergency events and calls. This is our currently our #1 class.

You will earn TCLEOSE Credit

Cost: $20.00 per person—Includes continental breakfast (lunch on your own)
Please make checks payable to: GHC 9-1-1 Emergency Network

Please register:
Name(s) ____________________________________________________________
Public Safety Agency ________________________________________________
Address __________________________ City, State & Zip ___________________
Phone: ____________________________ E-mail: ___________________________

Greater Harris County 9-1-1 Emergency Network
10220 Fairbanks N. Houston Rd., Houston, TX 77064
E-mail form to: trainingteam@911.org ~ Phone: (832) 237-9911