When to Call 9-1-1 for Help

A **9-1-1 emergency** is when something happens and you need the police, fire department, or an ambulance. Call 9-1-1 when you need help in a people emergency.

Color the pictures that show 9-1-1 emergencies.

Draw an “x” on pictures that are not 9-1-1 emergencies.

1. House on fire
2. Person running
3. Car accident
4. Cat jumping
5. Person falling
6. Burglar in window
7. Bicycle
8. Broken mirror
9. Children playing
How to Call 9-1-1 in an Emergency

Hi, I’m Cell Phone Sally. Do you know how to get help in an emergency? Call 9-1-1. Let’s learn how.

To make a book, cut along the dotted lines. Then fold the book in half two times. Read the book with your family.

1. Press the ON or TALK button.
2. Listen for a dial tone.
3. Wait for the person to answer.
4. Then press the 9 button.
5. Wait for someone.
6. Then press the 1 button.
7. Push the button on your phone to hear a dial tone.
8. When you pick it up and you hear a dial tone,
9. Some phones that stay indoors have curly cords.
10. Some inside phones do not have curly cords.

How to Call 9-1-1

On a cell phone, press 9-1-1. Then press SEND. It may be a green button like this. Wait for someone to answer.
What to Say When You Call 9-1-1 for Help

If you need to call 9-1-1 in an emergency, you will need to tell the 9-1-1 call taker 4 important pieces of information. Find out what they are by solving the puzzle below.

Look at the symbol above each line. Use the key to find the letter for that symbol. Write the letter above the line.

**When you call 9-1-1, tell the person who answers:**

1. ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜️ ⬜
Community Helpers

After you call 9-1-1 in an emergency, people are sent to help. They make sure everyone is safe and okay.

Some helpers who come in an emergency are police officers, fire fighters, and paramedics.

Help the emergency workers find the way to their vehicles. Use a different color crayon or pencil to follow each community helper through the maze. Hint: Follow the path that has items each worker needs.