



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

Due to the ongoing health and safety concerns related to the COVID-19 coronavirus, on June 3, 2020 Governor Greg Abbott issued Executive Order No. GA-26 which, among other things, provides that people should not be in groups larger than ten and should maintain six feet of social distancing from those not in their group. On June 11, 2020 the Governor extended his original March 13, 2020 disaster declaration related to the COVID-19 coronavirus. Accordingly, the Board of Managers meeting for Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) will be held by videoconference pursuant to Tex. Govt. Code § 551.127 as modified by the decree of the Governor of Texas temporarily suspending certain provisions of the Texas Open Meetings Act.

As a result, persons wishing to observe the meeting of the Board of Managers may do so via videoconference or a toll-free telephone number.

Instructions on accessing the meeting are as follows: Use the following hyperlink to complete the webinar registration. [GHC 9-1-1 Board Meeting Webinar Registration Link: 2020-0923](#)

A registration confirmation with access options to join via videoconference or toll-free teleconference will be sent to the email address given on the registration.

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, SEPTEMBER 23, 2020 AT 1:00 P.M. VIA VIDEOCONFERENCE, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

1:00 P.M.

1. **Call To Order**—Pledges of Allegiance: U.S. and Texas
2. **Consideration of Request for Approval of Minutes**—Board Meeting on September 2, 2020
3. **Citizens Comments (Speakers limited to 3 minutes)**—Email to PublicComments@911.org
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending August 31, 2020
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
 - A. **Federal Legislative/Regulatory Matters:** No Updates
 - B. **State Legislative/Regulatory Matters:** 9-1-1 Reliability & Sustainability Legislation
6. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, Call Statistics—GHC Area PSAPs Training Report
 - B. **Operational Efforts:** GIS/Database, Network Operation Center (NOC) Case Load Statistics
 - C. **Additional Matters:** Cybersecurity Training for Board Members



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7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events, Hurricane Laura
 - B. **Public Awareness Media Campaign:** 2020 Media Campaign
 - C. **Social Media Update:** GHC 9-1-1 Social Media Sites
 - D. **National 9-1-1 Day**
8. **Action Item:** GHC 9-1-1 Budget—Discussion and Consideration for Approval of the Order Adopting GHC 9-1-1's Operational and Capital Budget Including the Adoption of the Service Fee Rates for the Year 2021
9. **Local Telecommunicator Honorees**—Recognition of 9-1-1 Personnel Honored by the Texas Chapter—National Emergency Number Association (NENA)
10. **Announcements**—Next Board Meeting: October 28, 2020 (Virtual), 2020 NENA Ignite Conference (Virtual)
11. **Emergency/Supplemental Items**
12. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

9/17/2020
Date


Lavergne Schwender, Executive Director

REGISTRATION FOR PUBLIC COMMENT: In accordance with the Governor's suspension of certain requirements of the Texas Open Meetings Act (TOMA) during the ongoing COVID-19 emergency, members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLICCOMMENTS@911.ORG by 8:00 a.m. on the day of the meeting and provide their full name, phone number, and identify the agenda item they wish to speak on. You will be placed in a queue and will receive a phone call on the day of the meeting when it is your time to speak. Members of the public may also submit public comments to the board via e-mail at PUBLICCOMMENTS@911.ORG.