



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, JUNE 23, 2021 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1, 10220 FAIRBANKS N. HOUSTON RD. 77064, HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

1:00 P.M.

1. **Call to Order**—Pledges of Allegiance: U.S. and Texas Flags
2. **Consideration of Request for Approval of Minutes**—Board Meeting on May 26, 2021 and Special Meeting on June 7, 2021
3. **Public Appearances (Speakers limited to 3 minutes)**—Email to PUBLICCOMMENTS@911.org
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending May 31, 2021
5. **Executive Director Report**—Transmittal and Discussion of Legislation/Regulatory and Administrative Matters
 - A. **Federal Legislative/Regulatory Matters:** Federal Communications Commission (FCC) Updates
 - B. **State and Local Legislative/Regulatory Matters:** 9-1-1 Reliability & Sustainability Legislation Update
 - C. **Additional Matters:** Full Staff Return to Office, Board Room Configuration, System/Cyber Security
6. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, Call Statistics—GHC Area PSAPs, Training Report
 - B. **Operational Efforts:** GIS/Database, Network Operations Center (NOC) Monthly Case Load Statistics
 - C. **Additional Matters:** New SSAPs Contingency, High School for Law & Justice Emergency Services Lab Update from Mr. Valgene Holmes, Practicum Coordinator
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
 - B. **Media Campaign:** 2021 Public Awareness Media Plan
 - C. **Social Media Update:** GHC 9-1-1 Social Media Sites
8. **Audited Financial Statements**—Transmittal and Discussion of the Greater Harris County 9-1-1 Emergency Network's Audited Financial Statements for the Year Ending December 31, 2020



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9. **Action and Recognition: GHC 9-1-1 Employee Retirement**—Recognition of the Retirement of Dan Darnell, Facilities Manager and Transmittal of a Resolution for Adoption Acknowledging His Service
10. **Announcements**—Next Board Meeting: August 25, 2021; NENA 2021 Conference & Expo
11. **Emergency/Supplemental Items**
12. **Adjournment**

The Board of Managers may meet in executive session; if necessary; pursuant to chapter 551 of the Texas Government Code; for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

6/18/2021

Date

A handwritten signature in blue ink, appearing to read "Stan Heffernan", is written over a horizontal line.

Stan Heffernan, Executive Director

REGISTRATION FOR PUBLIC APPEARANCE: Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLICCOMMENTS@911.ORG by 8:00 a.m. on the day of the meeting and provide their full name, phone number, and identify the agenda item they wish to speak on. You will be called on during public appearances (Agenda Item 3) and advised when it is your time to speak. Members of the public may also submit public comments to the Board via e-mail at PUBLICCOMMENTS@911.ORG.