



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

Notice Is Hereby Given That A Meeting Of The Board Of Managers Of The Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) Will Be Held On Wednesday, October 27, 2021 At 1:00 P.M. In The Board Room Of GHC 9-1-1, 10220 Fairbanks N. Houston Rd. 77064, Houston, Texas, For The Purpose Of Considering And Taking Action On Matters Brought Before The Board Shown Below:

1:00 P.M.

1. **Call To Order**—Pledges of Allegiance: U.S. and Texas
2. **Consideration of Request for Approval of Minutes**—Board Meeting on September 22, 2021
3. **Public Comments (Speakers limited to 3 minutes)**—Email PublicComments@911.org
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending September 30, 2021
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
 - A. **Federal Legislative/Regulatory Matters:** NENA's i3 Standard
 - B. **State and Local Legislative/Regulatory Matters:** Legislature's Allocation to NG9-1-1 Fund—Senate Bill (SB) 8
6. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, PSAP Call Statistics, Training Report
 - B. **Operational Updates:** GIS/Database
 - C. **Ongoing Operational Efforts:** Originating Service Provider (OSP) Migration to the NG9-1-1 Platform
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
 - B. **Social Media Update:** GHC 9-1-1 Social Media Sites
8. **Local Telecommunicator Honorees**—Recognition of 9-1-1 Personnel Honored by the Texas Chapters of National Emergency Number Association (NENA) and Association of Public-Safety Communications Officials (APCO)



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9. **Houston Emergency Center (HEC) Update: Texas Commission on Law Enforcement (TCOLE)**—Transmittal and Discussion of TCOLE's Hiring/Age Requirements for 9-1-1 Telecommunicators
10. **Action: GHC 9-1-1 COVID-19 Vaccine Incentive**—Discussion and Consideration for Approval of a COVID-19 Vaccination Incentive for GHC 9-1-1 Employees and Related Policies
11. **Recognition of Retirement**—GHC 9-1-1 Employee Ellis Rogers, NOC Technician, 14 Years of Service
12. **Executive Session: Security Matters (per Tex. Gov. Code §§ 551.076 and 551.089)**—Transmittal and Discussion of Security Sensitive Information related to the GHC 9-1-1 System and Recent Events at 9-1-1 Call Centers in the GHC 9-1-1 Territory
13. **Announcements**—Next Board Meeting: December 8, 2021, Save-the-Dates
14. **Emergency/Supplemental Items**
15. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

10/22/2021

Date

Stan Heffernan, Executive Director

REGISTRATION FOR PUBLIC COMMENT: Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLICCOMMENTS@911.ORG by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called on during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also submit public comments to the Board via e-mail at PUBLICCOMMENTS@911.ORG.